



Frequently Asked Questions

What are member affiliations?

Membership Affiliations are a network of RV Resorts that have been approved to participate and provide use privileges to their members. These resorts pay substantial affiliation fees and meet stringent requirements to participate. Country Village offers memberships that are affiliated with the largest networks of private membership camping resorts. Affiliations provide a reciprocal service, which expands the recreation and vacation opportunities derived from membership in our Home Resort. Affiliations also provides a number of other services and benefits for resort members.

How do I become a member?

By joining Country Village you may camp at any of the 400 affiliated resorts, for \$8 per night. The general public cannot join an affiliation alone. Affiliation is gained through the membership at Country Village your "Home Resort."

We are proud of our park and we think a visit to Country Village would be the best start. However, if you are unable to visit us just yet, please contact us and we would be glad to accommodate your specific needs. I can assure you that there are no sales people/consultants/sharks or whatever you want to call them waiting to attack. You will be speaking directly with our active park staff (the folks that live and work here), or a member of the owners family. None of which work on commission.

What does it cost?

The initial membership fee is \$499.00 and annual dues of \$99.00 per year. Members renew their affiliations yearly. Prices generally cost between \$60-\$90 per year.

What is the relationship between affiliations and the individual RV parks?

RV Parks are licensed as an affiliate. However, affiliations do not own or operate the individual RV parks.

Does a membership run on a calendar year or does it start from the date submitted on the application?

A membership will go for 12 months from the date you join.

How long will it take to receive my membership card?

Your permanent membership card should reach you within 30 days from the time your application is received by RPI and Country Village.

May I begin using affiliated resorts immediately?

Certainly. You may begin using the affiliated resorts as soon as you receive your temporary membership card. A temporary membership card provided by Country Village Resort will give you immediate access.

What do I need to be admitted to an affiliated resort?

An Affiliation Membership Card, a Country Village I.D. and a driver's license.

When do I pay my annual dues to the affiliation?

Members receive a renewal notice each year prior to their anniversary date.

If I decide not to renew my membership but change my mind later on, can I renew it at a later date?

Yes, however there is a \$100.00 reinstatement fee plus an applicable renewal fee.

How many membership cards do I receive with my membership?

One. Additional or replacement cards can be issued for a \$5.00 processing fee.

If I sell my resort membership, is the new owner eligible to join the affiliation?

Yes, but the affiliation must be notified in writing of the transfer of membership. An application must also be signed by the new owner and a transfer fee must be paid.

How do I know which resorts participate in the program?

First, check your Resort Directory. You may also check with Country Village or give the affiliation a call.

Do all resorts have RV sites?

All the RV resorts do. However, some resorts are accepted into the program on a provisional basis while under construction. These resorts have agreed to build RV sites and extensive recreational facilities but may not have everything at first.

What is the per night charge at an affiliated resort?

For each night stay at an affiliated resort you must pay a minimum of \$8.

May I bring guests to the resort?

Yes, but the number of persons per site reservation is limited to one family unit plus two additional persons and no more than four 4 adults.

If I have a question regarding the affiliation, what should I do first?

First, consult your directory. If your not able to find the answer contact the affiliation member services on the toll free number.

Definitions

1. AFFILIATED RESORT

A resort that has been approved for affiliation and agrees to provide reciprocal privileges to members.

2. HOME RESORT

The affiliated resort at which you are a member/owner.

3. HOST RESORT

The affiliated resort which will be accommodating your reservation.

4. MEMBER

An affiliated resort member/owner in good standing with his Home Resort and the affiliation (i.e. current on all appropriate fees.)

5. RV RESORT

These resorts have RV sites and facilities for RV'ers.

6. RV SITES

Facilities to accommodate various types of recreational vehicles. For example: Motorhomes, campers, travel trailers, pop-ups and fifth wheels. See Resort Directory page for availability and site utilities.

Memberships

The membership is only available to members of a resort that is affiliated. The affiliation membership dues are separate from your Country Village dues.

Membership Identification

All members are required to present a Country Village membership card and their affiliation membership card upon check-in. Members without proper identification will not be accepted at the Hosting Resort. Please be sure you have these two items prior to your visit. Additional and/or replacement membership cards may be ordered through Member Services Office for \$5.00. In the event that your card has been lost or stolen and you are on the road, the affiliation can verify your membership with the park you are scheduled to visit.

Reservations

There are two major factors that allow members to access the use of campsites on a drive-up basis. The license agreement each developer signed with the Affiliation is required to set aside a percentage of their campsites to be used only by visiting affiliate members. These are campsites that the developer cannot sell memberships to. Between the private member only status and the campsites at each resort reserved for visiting members, resorts are generally available on a drive-up basis. There are however just under 20% of the resorts that history has proven drive-up availability is not always that certain. These resorts have been placed on what's known as the "Advanced Notification Status." This status will be specifically so noted on the directory page where the map and driving directions are listed. These resorts do want to know when you are arriving and for how many nights you plan to stay.

Making a Reservation

Be sure to carefully and completely read all the reservation information provided.

1. Select a resort you would like to visit.
2. Select your arrival and departure dates.
3. Have your Affiliation Membership ID number ready.
4. Call the affiliations Central Reservation number listed in the resort travel guide, or visit the affiliations website for online reservations.

Reservation Procedure

Be sure to carefully and completely read all the reservation information provided.

1. Your request for reservations to use the network of resorts may be made by either using the Central Reservation 800 number or by visiting the affiliation's website.
2. Your reservations will be easy if you remember to plan your trip before contacting the affiliation.

Here are a few points to remember:

- Consult your Directory for your desired resort location.
- Note available times, special reservation requirements and restrictions.
- Choose your arrival and departure dates for each resort.
- Know the number of adults and children in your party.
- Have your affiliation identification number ready.

Reservation Policies

- Pets are permitted in most resorts. Check your directory for any applicable restrictions.
- Extended visits, if permitted by the Host Resort are subject to space availability.
- Requests for reservations will be accepted only from members in good standing with their Home Resort and the affiliations.
- Resort location maps on each resort page in the travel directory are provided as a general guide and to highlight points of interest.

Passport America Membership

As part of your purchase you will receive a free membership into Passport America. Passport America members will receive an Identification card and a complete directory of the participating Passport campgrounds. All of the listed campgrounds honor Passport members at a flat rate of 50% off their normal rates. There are over 1200 campgrounds in the Passport system to use. The average overnight fee is \$14.

Frequently Asked Questions about Passport America

Q How much does it cost to renew my Passport America membership?

A \$44 per year.

Q Does my membership run on a calendar year or for a full year from the time I join?

A Your membership is good for a full 12 months from the date you join.

Q How will I know about new campgrounds and resorts added to the Passport system?

A You will receive the Passport newsletters twice a year and a new travel directory once each year.

Q How long may I stay at a participating campground?

A Many parks have no restrictions on the length of stay, some allow monthly stays, some weekly, others for few nights and overnight. The exact rules are listed on the travel directory page where the maps and driving directions are listed for each campground.

Q Does the 50% off price include full hook-ups?

A Yes.

Q Are there any other charges other than my \$44 annual membership fee or any other commitment on my part?

A No.

Q How often can I use the Passport campgrounds?

A As often as you like.